



Delivering Everyday Easy

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## II Easy Steps for Safe CFL Clean-up

### Before cleanup: Vent the room

1. Open a window and leave the room for 15 minutes or more.
2. Shut off the central forced-air heating/air conditioning system, if you have one.

### Cleanup steps for hard surfaces

3. Carefully scoop up glass fragments and powder using stiff paper or cardboard and place them in a glass jar with metal lid (such as a canning jar) or in a sealed

plastic bag.

4. Use sticky tape, such as duct tape, to pick up any remaining small glass fragments and powder.
5. Wipe the area clean with damp paper towels or disposable wet wipes and place them in the glass jar or plastic bag.
6. Do not use a vacuum or broom to clean up the broken bulb on hard surfaces.

Story Continues on Page 2...

## AltiGen Systems—Save Time, Money and Headaches

AltiServ phone systems are “All in One” products that can be easily administered on site or remotely.

When AltiGen released its self administration phone system in 1996, it shook up what had historically been a “black box” industry. The legacy systems were built on a model where the phone system purchase would account for only 20% of the actual money spent over the life of the system.

The idea of allowing the customer to be in charge was the driving idea behind the formation of AltiGen as a new company in 1994. Over the years, thousands of AltiGen customers have benefited from meaningful savings while taking daily control of their phone system.

### Architecture

With VoIP choosing the right business phone system upon on three key decision factors:

### Applications

Unlike the proprietary hardware-based phone systems, AltiGen’s VoIP phone system is software-based, running on your data network just like the other software applications you depend on to run your business.

### Administration

AltiGen’s VoIP phone systems are designed with an open, distributed architecture, built on industry standard Intel-based servers, SIP-compliant IP phones, and Microsoft-based IP applications.

### Administration

AltiGen’s VoIP phone systems are easily configurable to support both headquarters and branch office

locations. The intuitive Windows-based Administration console enables either centralized or distributed management.

With AltiGen, expensive Moves, Adds and Changes are a thing of the past.

AltiGen puts you in charge with:

- Intuitive System Management Software for managing moves, adds and changes to your system.
- Insight into what’s happening. With self-management and the ability to monitor calling activity, you have a live view into calling activity and patterns.

Story Continues on Page 3...



### Inside the Technology Advisor

- ◆ Compact Fluorescent Light bulbs - Clean-up and Recycling Information
- ◆ SonicWALL - Easy to Use Security Protection
- ◆ Random Myths

“Our dependence on outside vendors, and the associated costs, has been reduced by over 80% since we implemented AltiGen at our largest locations.”

Billie Daugherty, Telecommunications Manager Resource Bank

### CFLs - Mercury - Recycling - and You

To prevent mercury from getting into landfills, the EPA, CFL makers and various organizations advocate recycling. Besides commercial recyclers and some municipal waste collection services, some retailers accept used CFLs.

IKEA, the Swedish home furnishings chain, has free drop-off programs at all of its stores

One problem with recycling is that it isn't cheap. Costs can range from 20 cents to 50 cents per bulb — not a paltry sum when some CFLs sell for less than \$2 at Wal-Mart.

As technology advances, however, mercury could become less of an issue, at least as far as light bulbs are concerned.

Last month General Electric Co. said it was working on doubling the energy efficiency of incandescent lights and eventually developing versions comparable with CFLs. These bulbs, which the company hopes to begin marketing in 2010, will cost less than fluorescents but they won't last as long.



Do not throw CFLs away in your household garbage if better disposal options exist. To find out what to do, first check



[www.earth911.org](http://www.earth911.org). Another option is to check directly with your local waste management agency for recycling options and disposal guidelines in your community.

Earth911 is a very easy to use website. At the top of the page in the middle is a green box. Use the drop down to choose what product you are going to recycle then enter your zip code in to find the nearest location. For example, I choose Compact Florescent Light bulbs and our zip code 91710 - it pulled up 12 different locations within 25 miles.

About 3 miles from us is a commercial use drop off facility. Lighting Resources LLC is designed specifically to handle lamps and ballasts. They offer vehicles to handle your materials regardless of the quantity or location, but there is a fee for their services. The nearest household drop off is 12 miles away at the Riverside County Road Yard drop off site. You must be a resident of Riverside County though.

Luckily for us in California, there are drop off locations in nearly every county.

In my county, they offer free pick up for residents housebound or 65 and older. Visit <http://earth911.org/> to see what your county offers.

#### CFL- II Step Clean-up Continued ...

##### Cleanup steps for carpeting or rug

3. Carefully pick up glass fragments and place them in a glass jar with metal lid (such as a canning jar) or in a sealed plastic bag.
4. Use sticky tape, such as duct tape, to pick up any remaining small glass fragments and powder.
5. If vacuuming is needed after all visible materials are removed, vacuum the area where the bulb was broken.
6. Remove the vacuum bag (or empty and wipe the canister), and put the bag or vacuum debris in a sealed plastic bag.

##### Disposal of cleanup materials

7. Immediately place all cleanup materials outside the building in a trash container or outdoor protected area for the next normal

trash pick-up.

8. Wash your hands after disposing of the jars or plastic bags containing cleanup materials.
9. Check with your local or state government about disposal requirements in your specific area. Some states prohibit such trash disposal and require that broken and unbroken lamps be taken to a recycling center.

##### Future cleaning of carpeting or rug

10. For at least the next few times you vacuum, shut off the central forced-air heating/air conditioning system and open a window prior to vacuuming.
11. Keep the central heating/air conditioning system shut off and the window open for at least 15 minutes after vacuuming is completed.

## New at INNOVATIVE

### SonicWALL Protects Us - Who Protects You ?

**Understanding network security can be complicated. Ensuring your network is secure from malicious threats shouldn't be.**

That's what SonicWALL® Comprehensive Security Suite (CGSS) is all about. The Comprehensive Gateway Security Suite turns any SonicWALL network security appliance into a complete solution. It removes the complexity associated with choosing between a host of add-on security services by integrating all the services required for total protection into a convenient, affordable package.

#### Features and Benefits

SonicWALL is a **complete network security solution** that integrates everything you need for comprehensive protection. From threats such as viruses, spyware, worms, Trojans, adware, keyloggers, malicious mobile code (MMC) and other dangerous applications, access to electronic self-help tools make it easy for you to check for suspicious mal-ware faster.

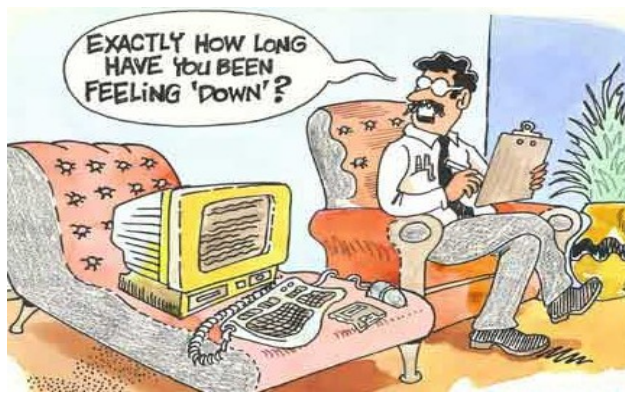
**Gateway anti-virus, anti-spyware and intrusion prevention** provides real-time security against the latest viruses, spyware, software vulnerabilities and other malicious code.

**Content filtering** reduces liability concerns and increases employee productivity by providing the ability to manage access to objectionable or even illegal online content.

**Dynamic Support 24x7** protects your business and your SonicWALL investment through crucial firmware updates and upgrades, the finest technical support, timely hardware replacement.

**ViewPoint reporting software** provides easy-to-use Web-based reporting that delivers instant insight into the health of your network through dynamic real-time and historical reports.

**For more information, visit us at [www.purelyinnovative.com/sonicwall/index.html](http://www.purelyinnovative.com/sonicwall/index.html)**



#### AltiServ Systems Continued from Page 1...

- At the core of each AltiServ system is a complete IP-PBX business telephone system, including automated attendants, superior voice mail and comprehensive call detail reporting (CDR). AltiGen systems feature unified messaging and built in computer telephony integration with Microsoft Exchange™, Outlook™ and the new Microsoft CRM. AltiGen Systems Support single and multi site operator consoles and both IP and analog extensions.
- AltiServ™ saves you money. To maximize the return on investment, the telephone solution you choose must have tools to increase productivity and control costs. With AltiServ, you can manage your own system and reduce the need for outside technicians. Communications with your remote offices and remote workers can be done with VoIP to eliminate toll costs.

Flexible call routing and easy to use features increase your employee productivity. AltiGen gives you a powerful and affordable business tool to enhance the relationship with your customers and improve your company communications.

- AltiServ IP-PBX and Call Center solutions are recognized for quality and innovation. With more than 17,000 installed, you are assured of proven reliability. AltiServ telephone solutions have over 35 industry awards including CT Labs' "Best of Breed". The AltiServ™ IP-PBX and call center solutions offer today's businesses superior IP-PBX technology.

**For more information on AltiServ Systems and which one is right for your company, please contact us at 800-875-5675 or email [info@purelyinnovative.com](mailto:info@purelyinnovative.com).**



### **Chino Branch -**

14271 Fern Avenue  
Chino, CA 91710

### **Long Beach Branch-**

800 E. Wardlow Rd, Suite C  
Long Beach, CA 90807

**Toll Free: 800-875-5675**

**Phone: 951-479-9480**

**Fax: 909-614-7777**

Send us an email at:

**info@purelyinnovative.com**

### **Services We Offer:**

- Managed IT Services - Let us help maintain your network and desktops
- Home Theater and Board Rooms - Displays, Projectors, Video and Audio Distribution, Speakers and Surround Sound
- Home and Office Automation
- Time and Billing IT Services/Consulting
- Customer Tracking and Accounting Software Solutions
- Altigen Phone Systems - VOIP, SIP, Fax Servers, Computer Integration and Line Analysis
- On Site Training
- QuickBooks Certified
- Verizon Authorized Dealer—  
Save on Business Plans

Visit us online at:

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### **Funny**

- Why don't aliens eat clowns?  
Because they taste funny.
- Where do shell fish go to borrow money?  
A Pawn Broker
- What has 1 head, 1 foot and 4 legs?  
A Bed

### **Random Myths**

- Influenza got its name from that fact that people believed the disease was because of the evil "influence" of stars.
- London England - 1700's - you could purchase insurance against going to hell.
- Superstition says that the left side is the wrong side of the bed.
- Some people consider the \$1 bill unlucky because there are so many 13's on it: 13 stars, 13 stripes, 13 steps, 13 arrows and even an olive branch with 13 leaves on it. Of course the \$1 bill is unlucky - if it was lucky it would be a \$100 bill.

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All you have to do is refer a business owner or IT Manager in the Corona and Chino areas to INNOVATIVE who is looking for any of the services we offer. As a token of our appreciation, we'll send you a gift card.

Just consider this our way of saying "Thanks!"

To send us a referral, simply call President John H. Johns at 800-875-5675 Ext 101 or send him an e-mail to info@purelyinnovative.com. Tell your friend or colleague to mention your name when they call.